ACCESSIBILITY STATEMENT

ACEDIA CARE

This accessibility statement applies to the main website of Acedia Care https://www.acediacare.co.uk/.

It does not cover any subdomains or third-party platforms we may link to or integrate with.

Our commitment

We want as many people as possible to be able to use this website. Both sites have been developed in accordance with current web standards, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen, the website designs are responsive and adapt to a wide range of screen sizes and zoom settings
- site navigation is designed to be logical and remains consistent across all pages
- navigate most of the website using keyboard only navigating – which is supported on interactive elements to ensure accessibility for users who do not use a mouse
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader and most assistive technologies (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple and clear as possible to understand.

Accessibility standards

This website aims to conform to the **Web Content Accessibility Guidelines (WCAG) version 2.1 AA** standard. We are actively working toward **adopting the updated WCAG 2.2 AA criteria**, to provide even greater inclusivity for all users.

Scope of this statement

This statement covers the main website located at https://www.acediacare.co.uk/. It does **not** cover:

- Any subdomains operated by third parties
- Integrated platforms or recruitment portals hosted externally
- Downloadable third-party documents (such as NHS Trust PDFs or external job descriptions)

We are working with our partners to improve accessibility across all digital services we use or link to.

How accessible this website is

We know some parts of this website are not fully accessible. For example:

- Some PDF documents are not fully accessible to screen readers
- Some form elements may not have full programmatic labels
- Third-party embedded content may not meet accessibility standards

We are actively addressing these issues and prioritising fixes based on user feedback and accessibility audits.

Testing and evaluation

This website is tested regularly using a combination of **automated and manual accessibility assessments**, including:

- **Automated tools**: Axe DevTools, WAVE, and Lighthouse
- **Manual checks**: Keyboard-only navigation, screen reader testing (NVDA & VoiceOver), colour contrast verification, and semantic HTML checks

Testing is conducted by our internal web team in collaboration with external accessibility consultants.

What we're doing to improve accessibility

We are committed to ongoing improvements and currently:

- Conduct regular audits and content reviews
- Fix known issues in order of impact and urgency
- Train our staff and content contributors on accessibility best practices
- Work with developers to ensure all updates meet accessibility standards

We aim to meet and maintain full WCAG 2.1 AA compliance and are preparing to address WCAG 2.2 AA criteria where applicable.

Feedback and contact information

If you experience any accessibility issues or would like to request information in an alternative format, please contact us:

- Email: marketing@acediacare.co.uk
- Phone: 0191 646 0101

We aim to respond to all accessibility-related queries within 5 working days.

Enforcement procedure

If you are not satisfied with our response, you can contact the **Equality Advisory and Support Service (EASS)** for further assistance:

- Website: https://www.equalityadvisoryservice.com
- Phone: 0808 800 0082

Preparation of this accessibility statement

This statement was prepared on 27.06.2025.

The latest accessibility check was conducted on 27.06.2025.